

## USEFUL INFORMATION FOR ERASMUS MOBILITY

### 112: Single European Emergency Number



The emergency number to dial when travelling in Europe is 112. This number can be used to request assistance from the police, fire service, coastguard or ambulance.

The Single European Emergency Number for all emergencies is:

- **Unrestricted** (available 24 hours a day in all European Union member states free of charge from any telephone. It can be reached from a landline or mobile phone, even if you have no credit, no signal, or if your mobile is switched off, or does not have a SIM card.)
- **Multilingual** (it provides a translation service to overcome language barriers.)
- **Disability-friendly** (the official "Where ARE U" app, also makes the service accessible to people with disabilities, enabling silent calls, emergency chat and assistance requests without the need to speak.)

Find out more on the official European Commission pages

### International healthcare mobility within EU Member States and in countries covered by agreements

The International Mobility Scheme forms part of the state-funded healthcare system and aims to protect scheme members who travel within EU Member States, the European Economic Area (EEA: Norway, Iceland and Liechtenstein) and other covered countries from a healthcare perspective.

Find out more on the official Ministry of Health pages

### Primary healthcare for students living away from home

Students who do not live in the catchment area of Local Health Authority 5 in Pisa are entitled to access all services provided under the primary healthcare scheme.

Find out more on the Unipi web site

### Unipi insurance for students

→ **Accident insurance policy**

The University of Pisa has taken out an accident insurance policy for its students.



Through the "Where we [are in the world](#)" section, the service also enables Italians travelling abroad temporarily to provide – on a voluntary basis – their personal details, with a view to planning any rescue operations more quickly and accurately, thereby enabling the Ministry of Foreign Affairs' Crisis Unit to reach them more easily in the event of an emergency.

Finally the European Immigration Portal provides general information on visas and residence permits.